General

Unable to save on Mac

If you are (suddenly) unable to save on Mac, please check that Fade In has access under **System Settings > Privacy & Security > Files & Folders**.

(It may be necessary to add Fade In to **Full Disk Access** before you can add it to **Files & Folders**, even if Full Disk Access is not enabled for Fade In.)

Recent versions of macOS have begun asking (or asking again) more frequently for a particular application, like Fade In, to access files for opening and saving. It is possible to inadvertently disable this by dismissing the popup when the system asks for permission.

Note: If you are using the **Mac App Store** version of the software, you might try removing and re-installing the application from the Mac App Store. A rare bug in app store installation may occur where it does not grant the proper privileges to the installed or updated application.

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