

# Getting Started

## Fade In says I'm using an unregistered or demo version

Please make sure you have installed the full version from your personalized download link, and entered your username and registration key under **Help > Register**.

Your username, registration key, and personalized download link can all be found in the email you received at purchase time.

(Note that this applies only to the version purchased via the Fade In website. If you purchased from the Mac App Store, you can simply re-download the software from the app store using the same purchasing Apple ID.)

[Getting the full version](#)

[Installing the full version](#)

[Registering the full version](#)

Unique solution ID: #1169

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