

# General

## Turning on additional logging for troubleshooting

If the build of Fade In Professional Screenwriting Software that you are currently using supports additional logging for troubleshooting, you can turn it on as follows:

On Windows or Linux, use the shortcut key **Ctrl+Shift+Alt+A**. On Mac OS X, use **Cmd+Shift+Option+A**. Once additional logging is turned on, hit the same shortcut key combination again to locate the logfile on disk. If you run into a problem, that logfile can be sent to the developer via email to help diagnose what might have gone wrong.

Note that advanced logging will remain in effect only until the application is closed; it must be turned on again each time the application is run, if it is desired for troubleshooting.

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